

Congratulations!  
Your new recreational vehicle features  
exceptionally durable fiberglass reinforced  
Filon brand products.  
With proper care and maintenance,  
your RV siding and roof will last for years.



## Consumer Warranty Information Care & Maintenance

### Guidelines for Filon Exterior Finish frp Panel Products

#### Maintaining Finish:

1. Wash your R.V. with liquid detergents.
2. If you prefer to wax the sidewalls, use automotive cleaner or waxes/polishes developed for use on fiberglass boats, showers, and tubs. Follow the directions on the package.

#### Restoring Gloss:

This is the procedure for restoring the gloss and finish to a weathered Filon RV product. It is for hand application only.

##### Materials needed:

- Mild detergent
- Soft cotton cloth
- Turtle Wax® Rubbing Compound Heavy Duty Cleaner
- Turtle Wax® Super Hard Shell Car Wax Paste
- Mechanical buffer (optional)
- Turtle Wax® Polishing Compound (for buffer use only)  
(\*Turtle Wax is a registered trademark of Turtle Wax, Inc.)

##### NOTE:

Filon panels do not have to be waxed, but should be washed regularly to be covered under the warranty. Waxing will maintain the luster and beauty of the sidewall.

1. Wash the Filon panel with a mild detergent and water.
2. Dry the Filon panel with a clean, soft cotton cloth.
3. Apply heavy duty cleaner by following the directions on the container.  
(If a buffer is available, substitute polishing compound for heavy duty cleaner and buff polishing compound lightly.)
4. Wash the Filon panel with water and dry the surface.
5. Apply car wax paste per directions.

For more cleaning information visit:  
[www.filon.com](http://www.filon.com)



1.800.435.0080  
1.815.467.8600  
1.815.467.8666 Fax  
[www.filon.com](http://www.filon.com)

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Form #6242 Rev 11 (3267)

# CONSUMER WARRANTY INFORMATION

## Filon® Recreational Vehicle Products

### LIMITED TWO YEAR WARRANTY

For Original Purchaser (For Personal Use Only)

This warranty is given by Crane Composites, Inc. (hereafter called CCI) to its customers for its Filon brand products manufactured on or after February 1, 2007 and is available only to the original purchaser of the vehicle.

**WHAT IS COVERED AND FOR HOW LONG:** Subject to the specific limitations set forth below, CCI warrants that the Filon products will remain free of exposed fibers and will not rust, rot, corrode, or require painting or refinishing (normal pigmentation and UV degradation excepted) under normal conditions of use for two (2) years from the date of first retail sale or 20,000 miles, whichever occurs first. Vehicles purchased specifically for rental or lease are not covered under this warranty.

**WHAT CCI WILL DO:** Crane Composites is committed to providing warranty service for any Filon product found to be defective.

- CCI agrees to remedy any defect covered by this Warranty by electing, at CCI's option to repair, replace or refund the cost of the Filon product.
- Repair service can only be obtained after submitting an estimate and receiving pre-approval from a CCI representative.
- In the case of repair or replacement of the failed parts, CCI agrees to pay the cost of reasonable labor and parts. Payment for repair will be made only after review and validation of submitted repair documentation and samples of the defective product.
- For the purpose of this warranty, parts are defined strictly as the materials necessary to repair or replace the Filon panel.
- CCI shall not be liable for any transportation costs associated with this Warranty.
- CCI's obligation under this Warranty for any repairs, authorized or unauthorized, replacement or refund, shall in no event exceed the Customer's price for the panel and reasonable parts and labor to repair and shall expressly exclude, without limitation, air fares, meals, motels, pet care, car rental, discounts, and any other incidental expense.

**WHAT THIS WARRANTY DOES NOT COVER:** This warranty does not cover:

- damage to the panels resulting from vandalism, accident, or misuse including direct impact to the panel or scoring of the panel which impairs the surface integrity;
- premature discoloration or fiber exposure caused by a lack of care and maintenance recommended by Crane Composites;
- normal fading and discoloration caused by UV and chemical atmospheric conditions that are expected during the warranty period;
- exposure to harmful chemicals;
- non-original recreational vehicle manufacturer installed parts;
- surface blistering caused by water intrusion through the backside of the panel;
- failure to follow Crane Composites, Inc. instructions or recommendations on use and installation, or
- acts of God.

THIS WARRANTY IS THE EXCLUSIVE REMEDY AGAINST CRANE COMPOSITES, INC. and no other remedy (including incidental or consequential losses) shall be available. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY AND/OR PREVIOUS WARRANTY; EXPRESSED OR IMPLIED INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any representations or promises inconsistent with, or in addition to this warranty, are unauthorized and shall not be binding upon Crane Composites, Inc.

**HOW TO GET SERVICE:** To obtain the benefits of this warranty, you should telephone our warranty claims department at 1-800-435-0080 from 8:00 a.m. to 5:00 p.m. (CST) Monday through Friday. Alternatively, you may e-mail warranty@cranecomposites.com or write to:

**Crane Composites, Inc.  
Warranty Claims Department  
23525 W. Eames Street  
Channahon, IL 60410**

### LIMITED ONE YEAR WARRANTY

For Owners That Have Purchased Units for Rental or Lease

This warranty is given by Crane Composites, Inc. (hereafter called CCI) to its customers for its Filon brand products manufactured on or after February 1, 2007 and is available only to the original purchaser of the vehicle.

**WHAT IS COVERED AND FOR HOW LONG:** Subject to the specific limitations set forth below, CCI warrants that the Filon products will remain free of exposed fibers and will not rust, rot, corrode, or require painting or refinishing (normal pigmentation and UV degradation excepted) under normal conditions of use for one (1) year from the date of first retail sale or 20,000 miles, whichever occurs first.

**WHAT CCI WILL DO:** Crane Composites is committed to providing warranty service for any Filon product found to be defective.

- CCI agrees to remedy any defect covered by this Warranty by electing, at CCI's option to repair, replace or refund the cost of the Filon product.
- Repair service can only be obtained after submitting an estimate and receiving pre-approval from a CCI representative.
- In the case of repair or replacement of the failed parts, CCI agrees to pay the cost of reasonable labor and parts. Payment for repair will be made only after review and validation of submitted repair documentation and samples of the defective product.
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