

---

## 10 YEAR LIMITED WARRANTY

---

Daylighting Systems frp panels as manufactured by Crane Composites, Inc., 23525 W. Eames St., Channahon, IL 60410 are warranted for a period of ten (10) years from the date of purchase to be free from substantial defects in materials and workmanship. This warranty is extended only to the original purchaser and is non-transferable. Panels covered under this warranty are warranted for a period of ten (10) years from date of purchase to:

1. Be free from substantial defects in materials and workmanship.
2. Not rot, rust, corrode, or develop structural surface cracks.
3. Be equal to or exceed the applicable requirements of the Standard Specification for Glass Fiber-Reinforced Polyester Plastic Panels, ASTM Designation D 3841.

Upon documentation and verification of defect or failure, the above referenced product will be repaired or replaced, without charge if it fails due to the above defects. This warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

The warranty applies only to panels stored, applied, installed and used in accordance with manufacturer's recommendations and technical bulletins and with recognized standards of construction. This warranty does not cover defects caused by:

1. Improper installation (non-conformance with recognized standards of construction). Failure due to any adhesive, caulk or other accessory.
2. Damage (not resulting from defects) while in possession of the customer.
3. Unreasonable use (including failure to provide reasonable and necessary maintenance). Normal pigmentation fading or abnormal fading due to exposure to ultraviolet rays. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane, or flood.

Crane Composites, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty of merchantability or fitness for a particular purpose. Crane Composites shall not be liable for consequential, incidental or punitive damages.

This warranty is the sole warranty provided for Daylighting Systems frp panels and replaces all previous warranties.

To present a claim under this warranty, purchaser must send all information to:

Crane Composites, Inc.  
Attention: Customer Service Department  
23525 W. Eames  
Channahon, IL 60410  
1-800-435-0080  
1-815-467-8600  
1-815-467-8666 fax

# PRODUCT WARRANTY CLAIM FORM

## Step 1

Complete this form and send it with:

- ♦ Original purchase receipt (required)
- ♦ Clear picture(s) of claimed defect or performance failure or a sample of the product displaying failure (required)

Please note that the claim will not be reviewed without the required items.

---

## Step 2

Mail Claims To:  
Crane Composites, Inc.  
Attention: Customer Service Department  
23525 W. Eames  
Channahon, IL 60410  
1-800-435-0080  
1-815-467-8600  
1-815-467-8666 fax

---

## Step 3

Within 60 days of receiving all materials and upon evaluation and verification of a valid claim, a check for the original purchase amount pro-rated for the number of years since the purchase will be issued. If the claim is denied, you will be notified of the reason(s).

PLEASE PRINT

---

Name

---

Address

City

State

Zip

---

Phone

Fax

E-Mail

Description of claimed product defect or product performance failure:

---

---

---

**kemlite**  
THE LIGHTING FOR PRODUCTS

Sales Office  
1-800-435-0080  
1-815-467-8600  
1-815-467-8666 fax  
E-Mail: [sales@cranecomposites.com](mailto:sales@cranecomposites.com)  
Website: [www.daylightingsystems.com](http://www.daylightingsystems.com)

Kemlite is a registered trademark of Crane Composites, Inc.

 **CRANE** Composites  
A Crane Co. Company

Form 2647 Rev. 04 (3569)